

RETURN POLICY

There are no returns or refunds on any discontinued case knives in the MARCH 2-13. Returns are not accepted for any reason. Customers agree that these knives and products are all discontinued and will be presented in a "new" condition although they model from prior years. Because of the craftsmanship, Case knives may appear slightly different than stock images show. Colors, shades, and details may be considered similar rather than exact.

PRIVACY POLICY

We at W.D. Bryant True Value strongly believe in protecting your privacy and personal information. We will not share your personal information with other parties for any purpose. Also, unlike some of the other guys, your credit/debit card information will never be stored by our systems/servers. And like most websites, we use third-party tracking services such as Google® to collect general information to provide better services to all of our users – from figuring out basic stuff like which language you speak, to more complex things like which ads you'll find most useful or what matters most to you online. All payments for Case knife sales are processed and handled through paypal.com. Customers have the option to use their own account or create an account up guest check out with a debit or credit card.

We use information collected from cookies and other technologies, like pixel tags, to improve your user experience and the overall quality of our services. You may opt-out of the collection and use of information for ad targeting at www.aboutads.info/choices, however, we do not recommend the termination of such valuable services as they allow us to provide better service to you without accessing your personal information. Please note that the cookie Google® adds to a user's computer when he/she clicks on an ad expires in 30 days. This measure, and the fact that Google® uses separate servers for conversion tracking and search results, protects the user's privacy

SECURITY POLICY

All online orders are processed on paypal.com and will be using 128-bit encryption, secure server technology and meet PCI DSS(Payment Card Industry Data Security Standard) compliance regulations set by the PCI Security Standards Council. Since secure connections are generally slower, they are used during the checkout process only. During the secure checkout process, you should be able to see a small closed lock in your browser window, indicating a secure connection. If you abort the checkout process by returning to a non-secure page, you may receive a message that you are transmitting data from a secure site to a non-secure site. If you receive such a message, you may safely continue. No information entered during checkout will leave this website, or be passed back to any of our non-secure pages. Only data required to keep your shopping session alive is passed to our non-secure pages.

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